
RESERVATIONS TERMS & CONDITIONS

Watsons Bay Boutique Hotel

General & Platter Reservations



- All bookings are located in the beach club and we cannot guarantee location. We can make requests but table allocations are made on the day by management.
- Reservations guarantee a space for the specified group number, not seating for each individual.
- All Beach Club areas are outside and in the event of wet weather we will do our best to relocate your booking, however, for general and platter reservations we cannot guarantee an undercover area in the event of rain.
- Your booking is not considered confirmed until you receive a confirmation email from Watsons Bay Boutique Hotel and full payment has been taken for platter menu reservations.
- Reservations can only be confirmed within a 6 week booking period.
- We take bookings between 11:00am - 12:00pm for lunch Monday - Sunday, or from 6pm onwards for dinner Sunday - Friday, and 7pm onwards on Saturdays subject to availability.
- Your allocated area will be in a public venue, you will not have a private area. You & your guests will need to order food and beverage from the bar which is served bistro style.
- Your table will be held for 15 minutes from the time of your booking and all seats must be occupied by this time. At the end of the 15 minute grace period, your table will be released to the public.
- For General Reservations you will have a maximum seating time of 4 hours.
- Platter reservations require a minimum spend of \$20pp on platters.
- All bookings have a ratio of guests to tables 10:1
- Platter menu reservations require full payment and final numbers 3 business days prior to your reservation date.
- Platter reservations do not guarantee a wet weather option. In the event of wet weather, platter reservations are entitled to a full refund if the reservations coordinator is contacted by 10am the morning of the event via email. Any cancellation request after this time will incur a 100% cancellation fee and no refund will be given.
- Please note a 1.5% surcharge applies for all card payments.
- Minors (under 18's) must be accompanied by an adult at all times. Minimum of one adult per two minors.
- No non-exclusive bookings for underage groups accepted.
- Strictly no confetti. All theming must be pre approved by your event / reservations coordinator.

Banquet Reservations

- Banquet reservations can only be confirmed within a 6 week booking period. Outside of this period we will place you on a waitlist.
- If you would like a dedicated staff member to serve beverages to your table we charge \$30ph with a minimum of 3 hours. This is to one bar tab only, not individual cash sales.
- Minimum group booking of 8 guests.
- The banquet is a set menu; no changes to the menu can be made.
- All bookings must complete a booking form including credit card details in order to confirm their reservation. Without these documents and a confirmation email from our reservations team, your booking is not confirmed.
- We take bookings between 11:00am - 12:00pm for lunch Monday - Sunday, or from 6pm onwards for dinner Sunday - Friday, and 7pm onwards on Saturdays subject to availability.
- Table allocation can not be guaranteed, all allocations are completed by the manager on the day of your booking.
- Final numbers and pre-payment must be confirmed and finalised at least 3 business days prior to your booking. No exceptions. Any decrease in numbers within 3 business days unfortunately cannot be refunded or transferred to additional food and beverage on the day.
- Your allocated area will be in a public venue, you will not have a private area. You & your guests will need to order extra food and beverage from the bar with the general public.
- Your table will be held for 30 minutes from the time of booking only, after 30 minutes we will open the tables to the public. No shows will be charged.
- Cancellations within 3 business days of your reservation date will incur a 100% cancellation fee of total food and beverage spend. No Exceptions.
- Please note a 1.5% surcharge applies for all card payments
- Dietary requirements must be notified within 3 business days prior to your reservation.
- An increase in table size is subject to availability.

Please refer to your terms and conditions on your booking form for all special events and dates.

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